

COUNSELING AT BIBLICAL COUNSELING CENTER
3233 N. Arlington Heights Rd., Suite 302
Arlington Heights, IL 60004
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Welcome to Biblical Counseling Center!

We look forward to helping you with your problems using God's Word. In order to be as clear as possible about the counseling and the administrative procedures used at Biblical Counseling Center, please read the following information. Indicate your agreement to it by putting your signature and the date at the bottom of this sheet.

What is biblical counseling?

Biblical counseling involves understanding the problems of living in a fallen world—and their solutions—from the perspective of the Bible. The Bible is used both to define the problems and to develop methods for solving them. The counselors at Biblical Counseling Center have all received formal training in biblical counseling. They are not licensed psychologists, but rather pastoral counselors. They are certified by the National Association of Nouthetic Counselors and the International Association of Biblical Counselors, two national organizations devoted to insuring the quality of counseling offered by its members. Because of your interest in biblical counsel, we will also keep you informed of this ministry by including you on our mailing list unless you advise us not to.

Are counseling sessions kept confidential?

The Bible clearly says that gossip is wrong. Therefore, the counselors at Biblical Counseling Center will not release information about particular counselees except in the few situations required by the Bible or the laws of our state. Those situations are: (1) when someone is in danger of being harmed. (2) When a child is physically or sexually abused, or (3) when someone persistently refuses to stop a sinful pattern, and it is necessary to seek assistance from his/her church to encourage proper change (see Matthew 18:15-20 and Romans 13:1-7)

What are the fees for counseling at Biblical Counseling Center?

Biblical Counseling Center keeps its fees as low as possible, because our desire is to minister to those who need help. The charge for the first session (which is 1 1/2-hours long) is \$100, which must be prepaid. The rest of the sessions (which are 50 minutes) are \$75 each. (The fee is less if your church participates in our partnership program.) If you cannot pay these fees, we suggest two alternatives. (1) After the first session, you can contact your church to see if there are any funds available to help pay for counseling. (2) During the first session, discuss with your counselor a payment schedule. We do not turn anyone away who is unable to pay.

What if I miss an appointment?

*******Counselees are asked to cancel appointments at least 24 hours prior to the appointment. This gives others the opportunity to use the canceled time slot. If no cancellation is made, or if less than 24 hours notice is received, except for absolute emergencies, then you will be charged for the appointment: \$37.50 for the first time cancellation or \$75 for failure to call and cancel or for any late cancellations.*******

What if I have a dispute with my counselor or with BCC?

If you have a dispute with your counseling at BCC, the procedure for addressing your concerns involves (1) contacting the executive director in writing, explaining your concern. (2) trying to settle the dispute by mediation, and if necessary, (3) using the rules and guidelines of the Institute for Christian Conciliation to arrive at a legally binding arbitration.

I have read and understood the policies stated above, and I consent to abide by them.

Signed: _____

Date: _____